

Totals		Line Item Detail		Attributes	
Item Total MRC:	30.00	Item Total NRC:	150.00	Comments: Description of pricing, discounts and adjustments for both MRC and NRC.	
Total Item Discount MRC:	10.00	Total Item Discount NRC:	100.00		
Net Total MRC:	20.00	Net Total NRC:	50.00		
Adjustment MRC:	0	Adjustment NRC:	0		

FIG. 9D-2

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FIG. 9D-3

Customize Service Components

More Info		Agreements		Attachments		Bill To/Ship To		Orders		Terms & Totals		Charts	
Alter		Save		Reprice		Reprice AD		Delta Quote		Renumber		Profile	
Sequence	Qty	Item	Start Price	Net Price	Extended Price	UoM	Service ID	Service Point ID	Action				
1	10	California Wireless	150.00	150.00	1500.00	Each	12-48HDJ39						
2	1	Call Waiting	3.00	3.00	30.00	Per Month	273498201		Update				
3	1	Nokia 8009	160.00	160.00	160.00	Each			Add				
4	1	Hands Free Accessory	25.00	0.00	0.00	Each			Delete				

Totals		Line Item Detail		Attributes		Deals	
Save		Cancel		1 of 5			
Product:		Service Account:		Start Price:		UoM:	
California Wireless 600		A.K. Parker (Service)		89.99			
Service ID:		Billing Account:		Disc %:		Comment:	
		A.K. Parker (Billing)		10			
Service Point ID:		Agreement Name:		Disc Amount:		Pricing Co:	
		Test Agreement					
Action:		Qty:		Disc Price:			
Add		10					
Package:		Write-In Product:		<input type="checkbox"/> Keep Discount:		Product:	
				Current Discount:			
Service:		Attributes:		Next Discount:		Part #:	
<input checked="" type="checkbox"/>				Net Disc %:		Upsell:	
Service Asset #:		Covered Product:		10			

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FIG. 9E

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Sales Order

1 of 74

* Order #:

36-1479176

Type: Sales Order

Priority: Medium

* Status: Open

Revision: 1

Account: A.K. Parker

Site: Santa Clara

Last Name: Opperman

First Name: Giles

Service Account: A.K. Parker (Service)

Billing Account: A.K. Parker (Billing)

Description: Description for the Sales Order.

Team: KLAUSMILL

Organization: Default Organization

* Currency: USD

Opportunity: Service Warranties for Pe

Quote #: 10-316RF

SR#: 38-5637WEBX

Agreement Name: Test Agreement

More Info

Line Items

1 of 1

Payment

Back Office (Grade) 10.7

Back Office (Grade) 11

Line Items (SAP 52K)

Back Office (Grade) 11

Line Item

Sequence	Qty	Item	Start Price	Net Price	Extended Price	Service ID	Status	Action	Service Account	Billing Account	Ag
1	1	California Wireless	50.00	50.00	50.00	Each	Pending	Update	A.K. Parker (Service)	A.K. Parker (Billing)	Test

Customize Repurchase Disconnect Autopause

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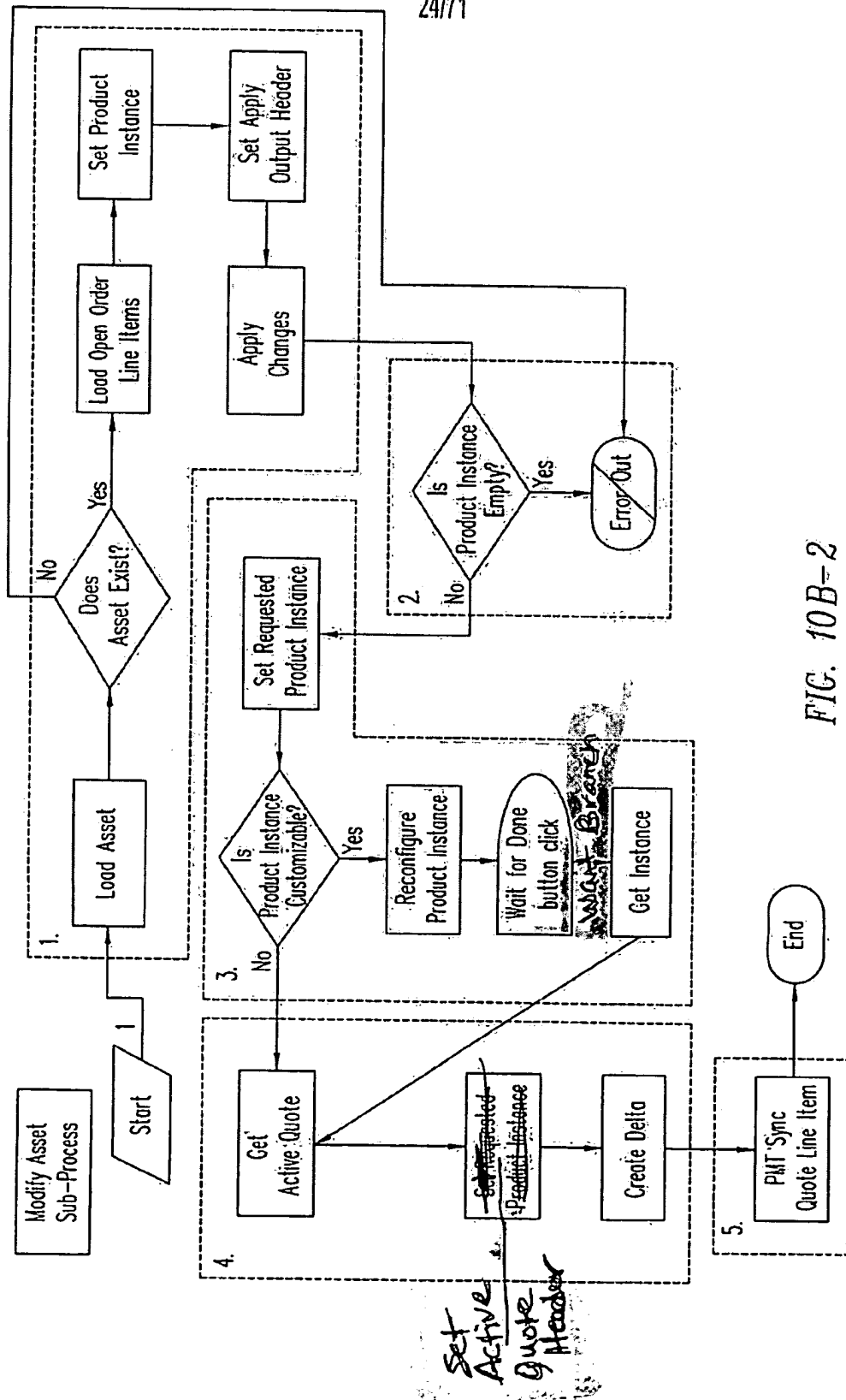


FIG. 10B-2

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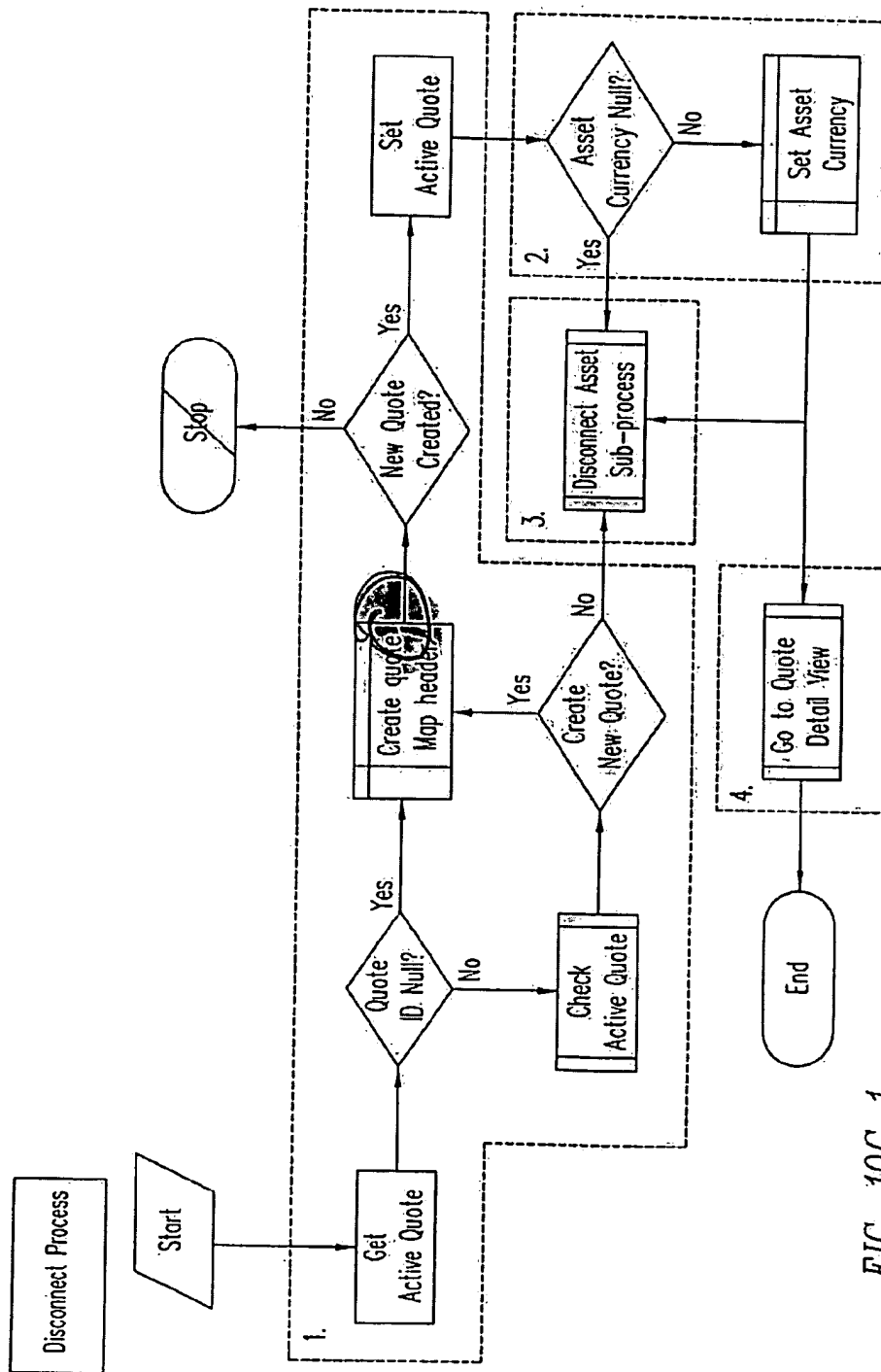


FIG. 10C-1

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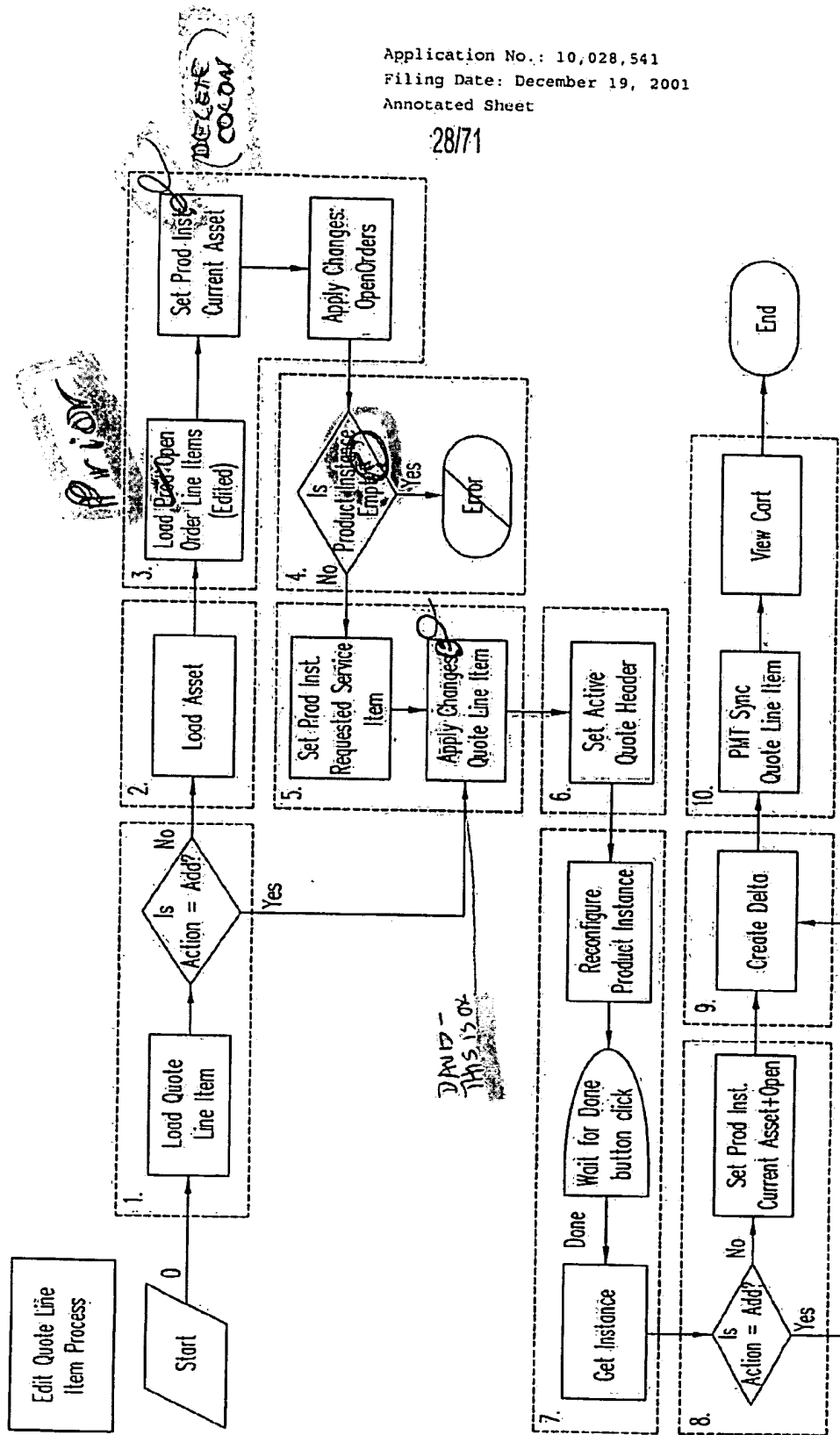


FIG. 10E

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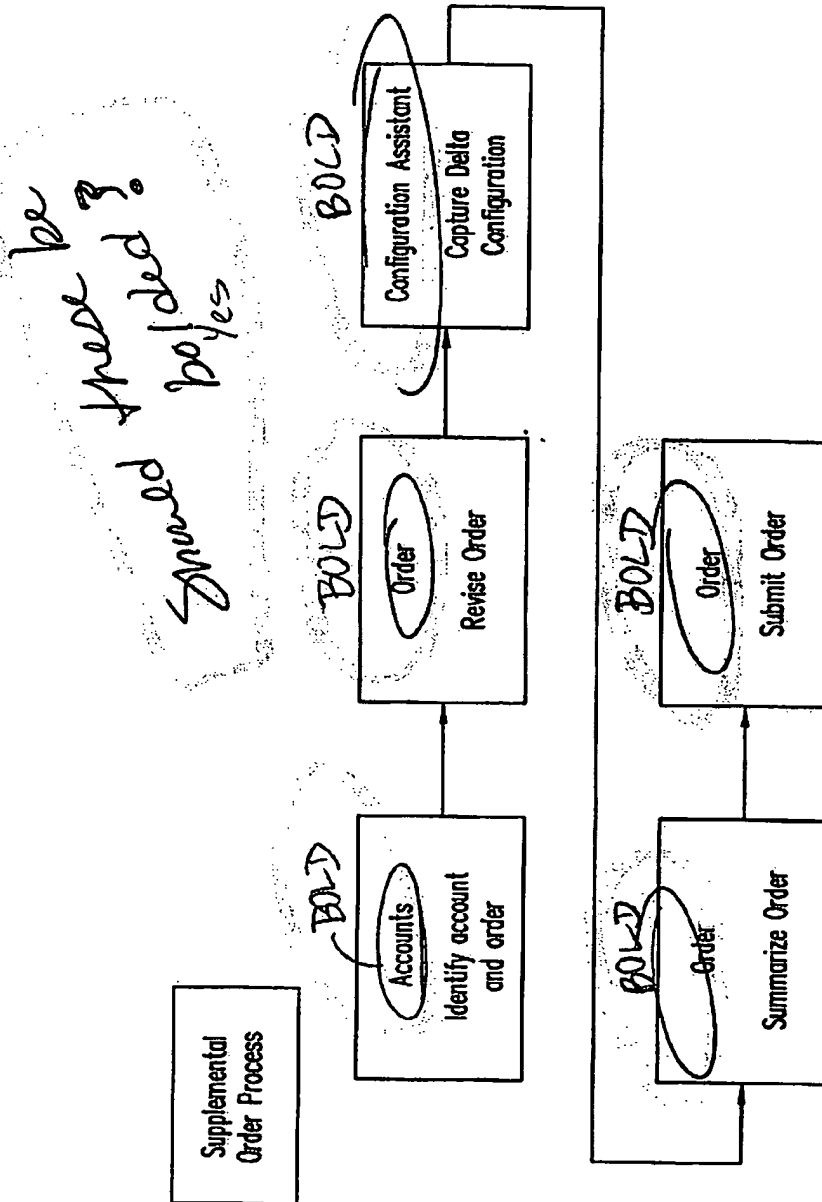


FIG. 10F

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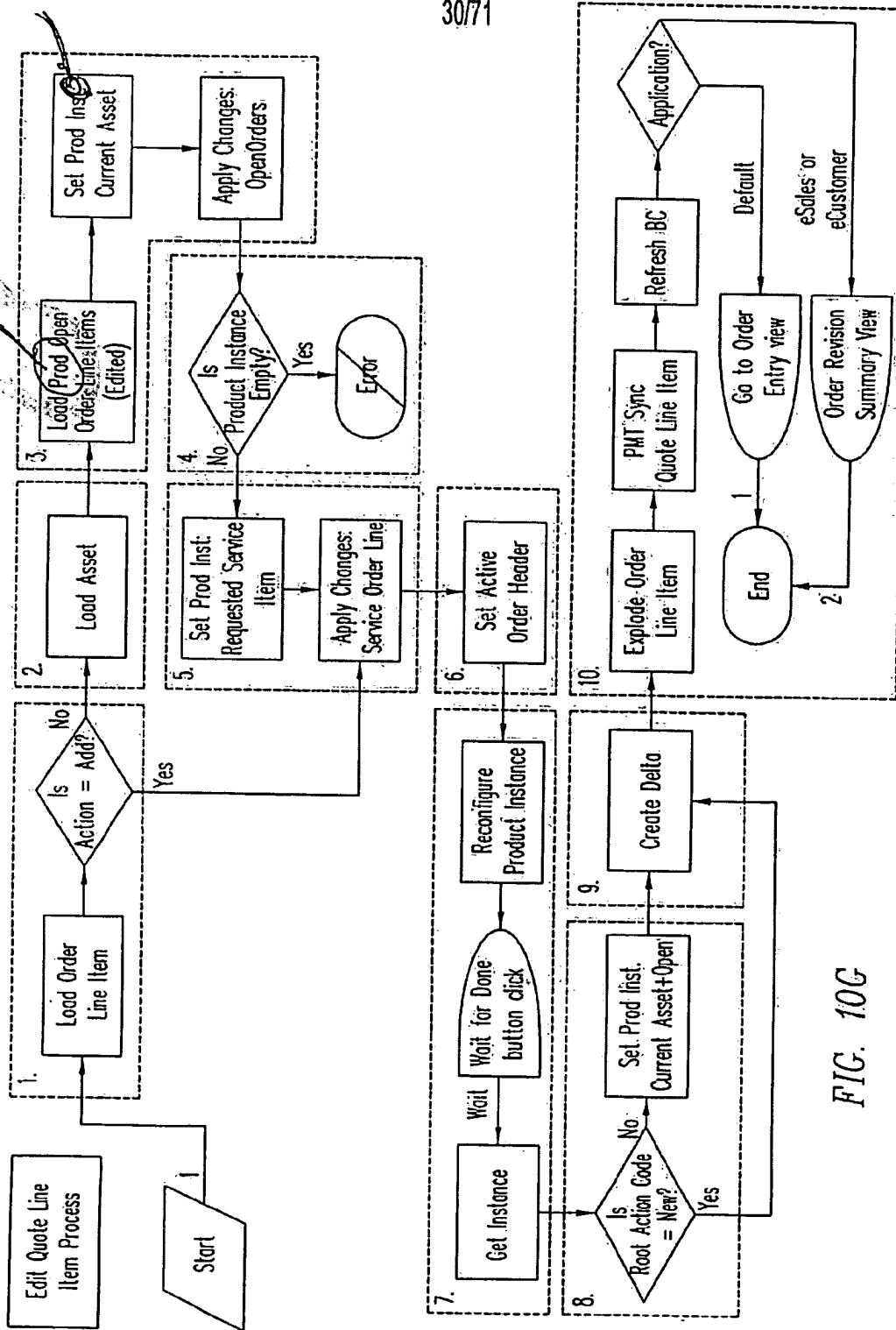


FIG. 10G

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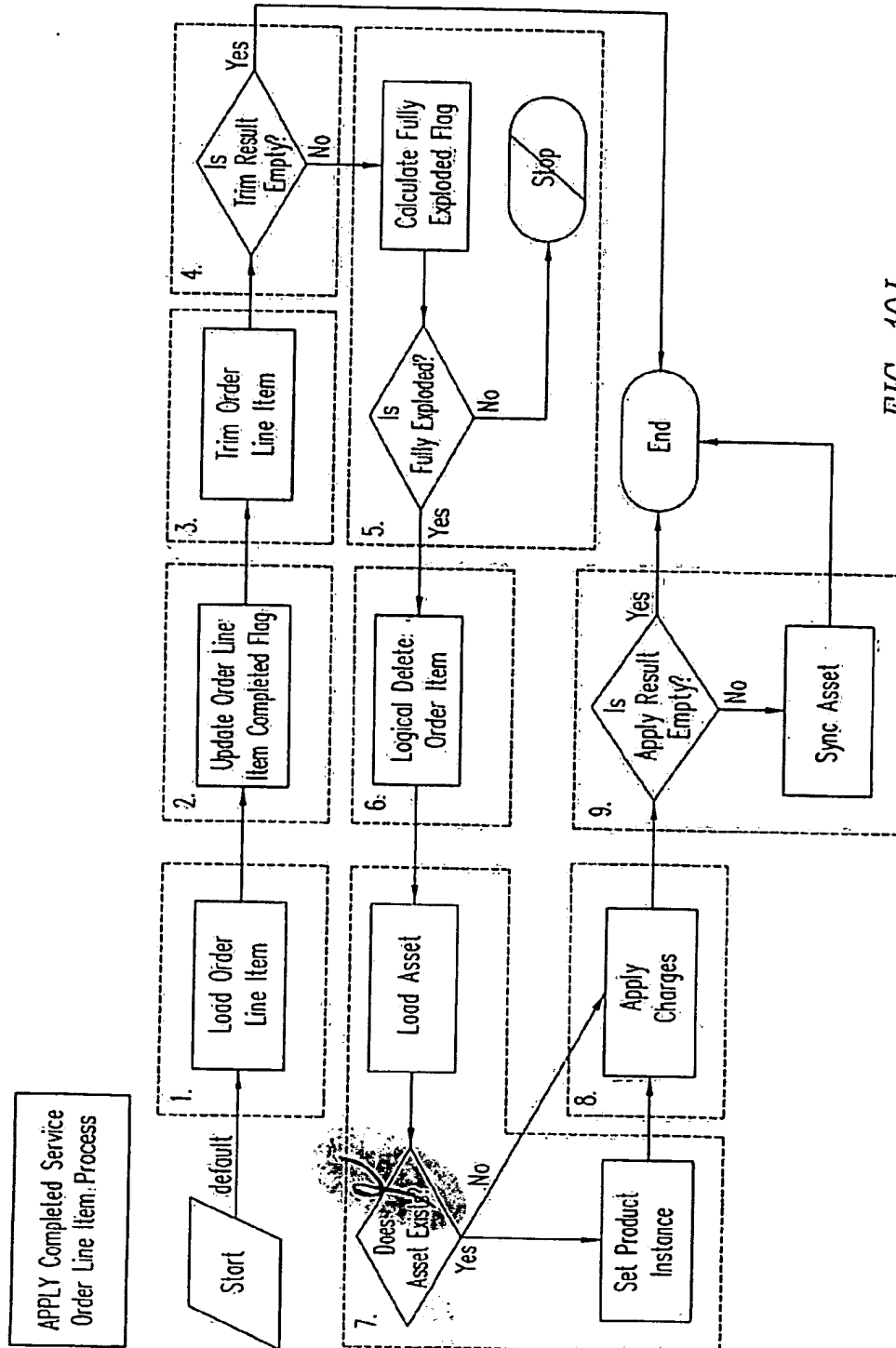
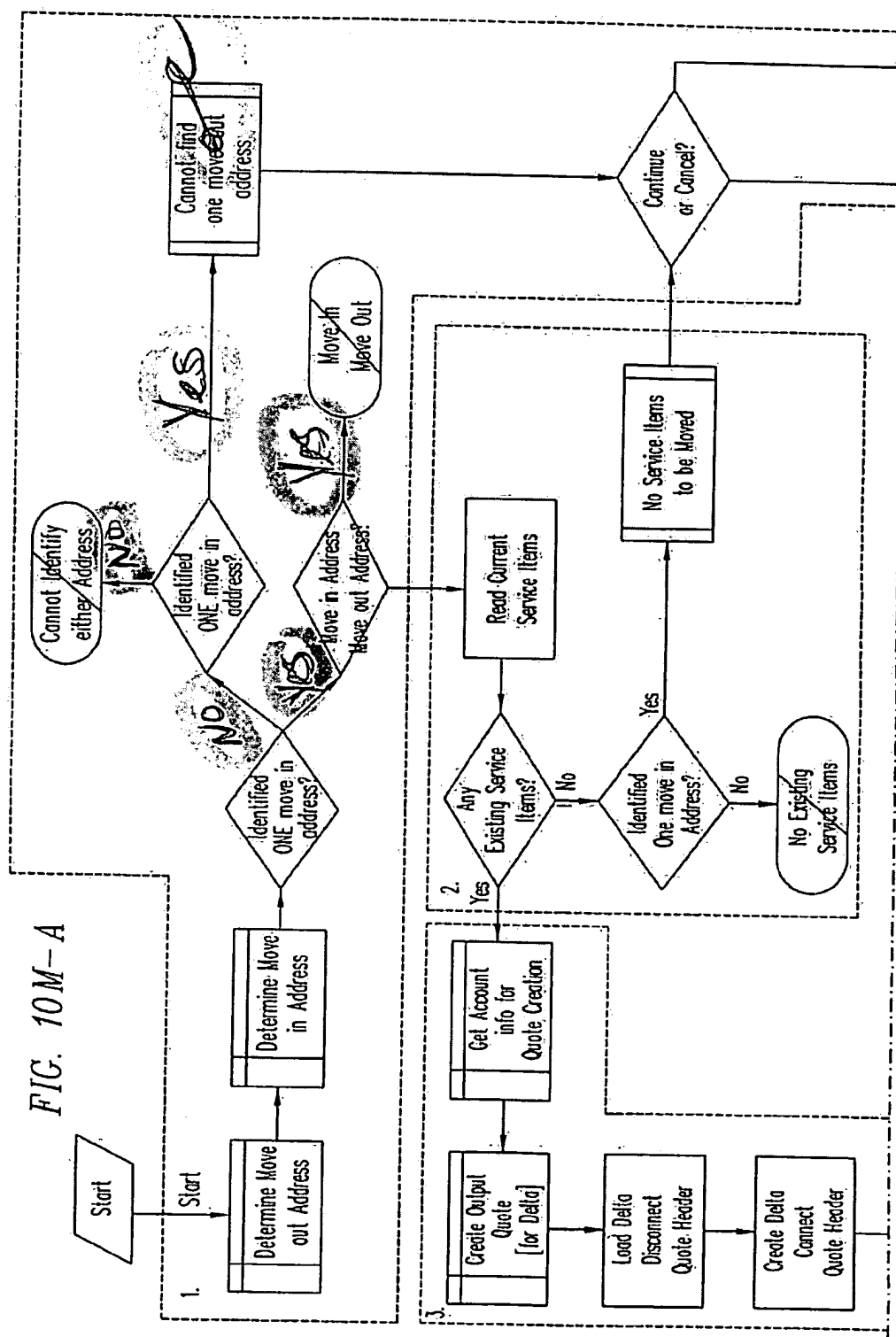


FIG. 10L

EXIST?



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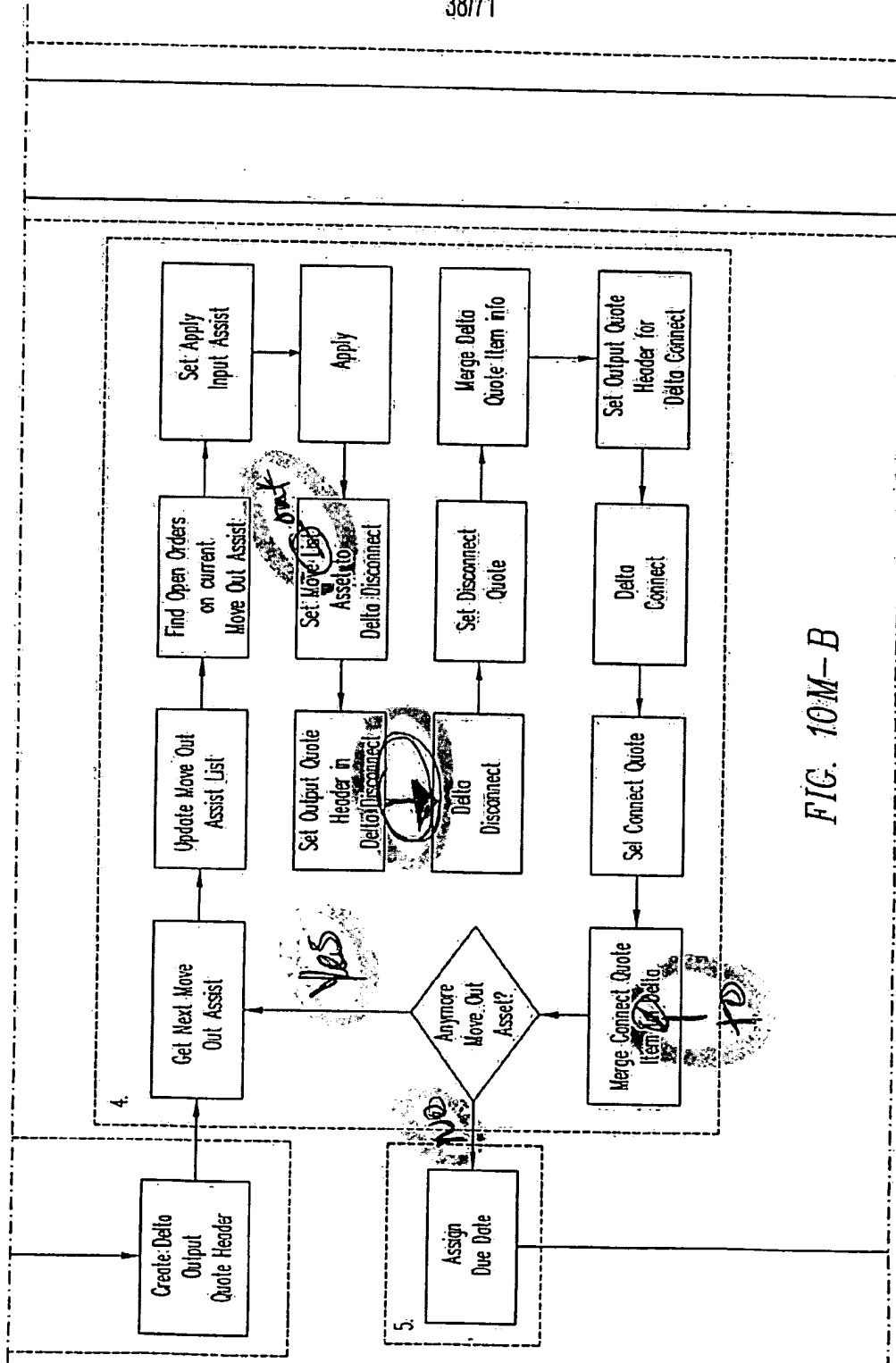


FIG. 10M-B

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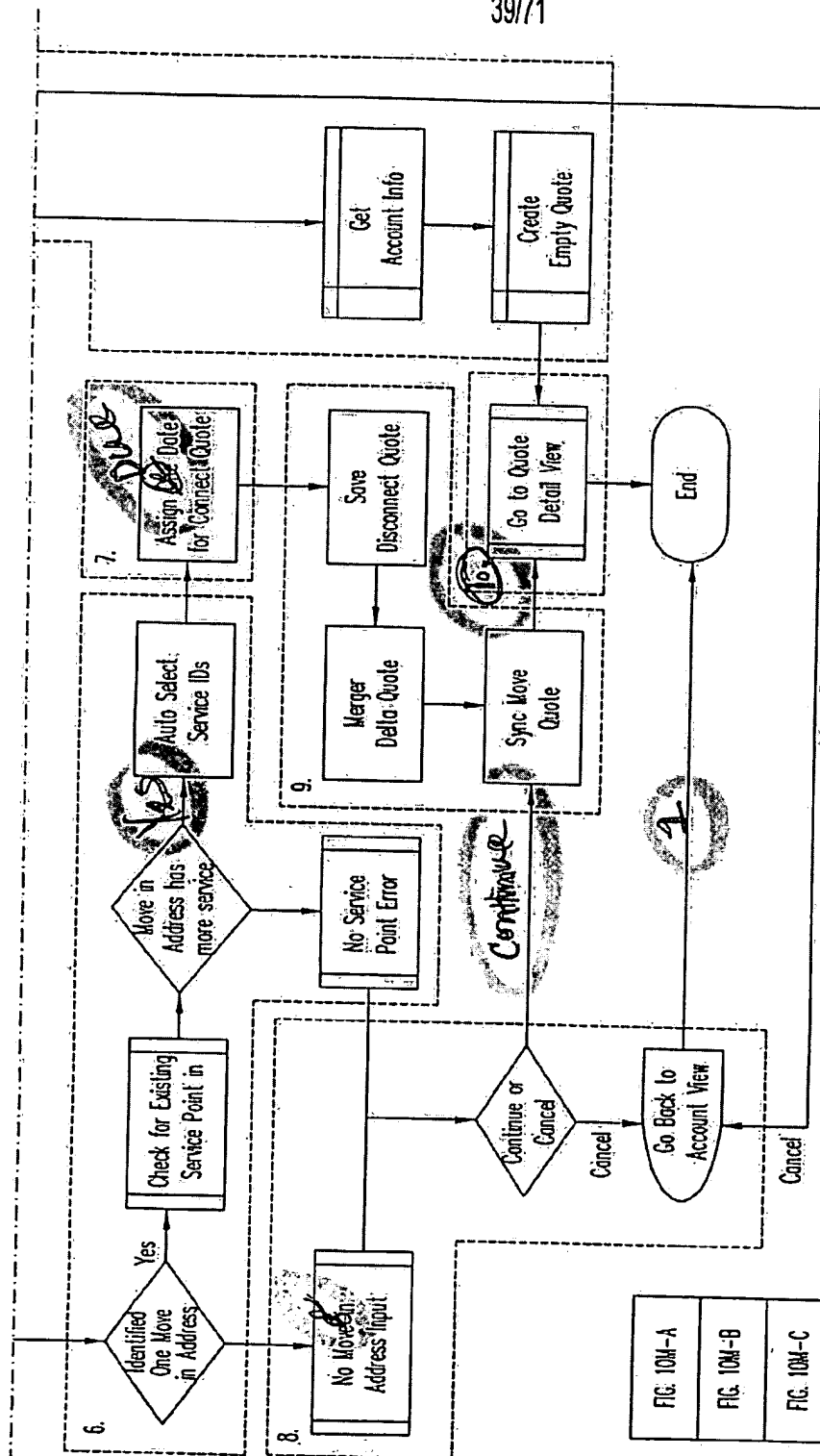


FIG. 10M-C

Key to
 FIG. 10M